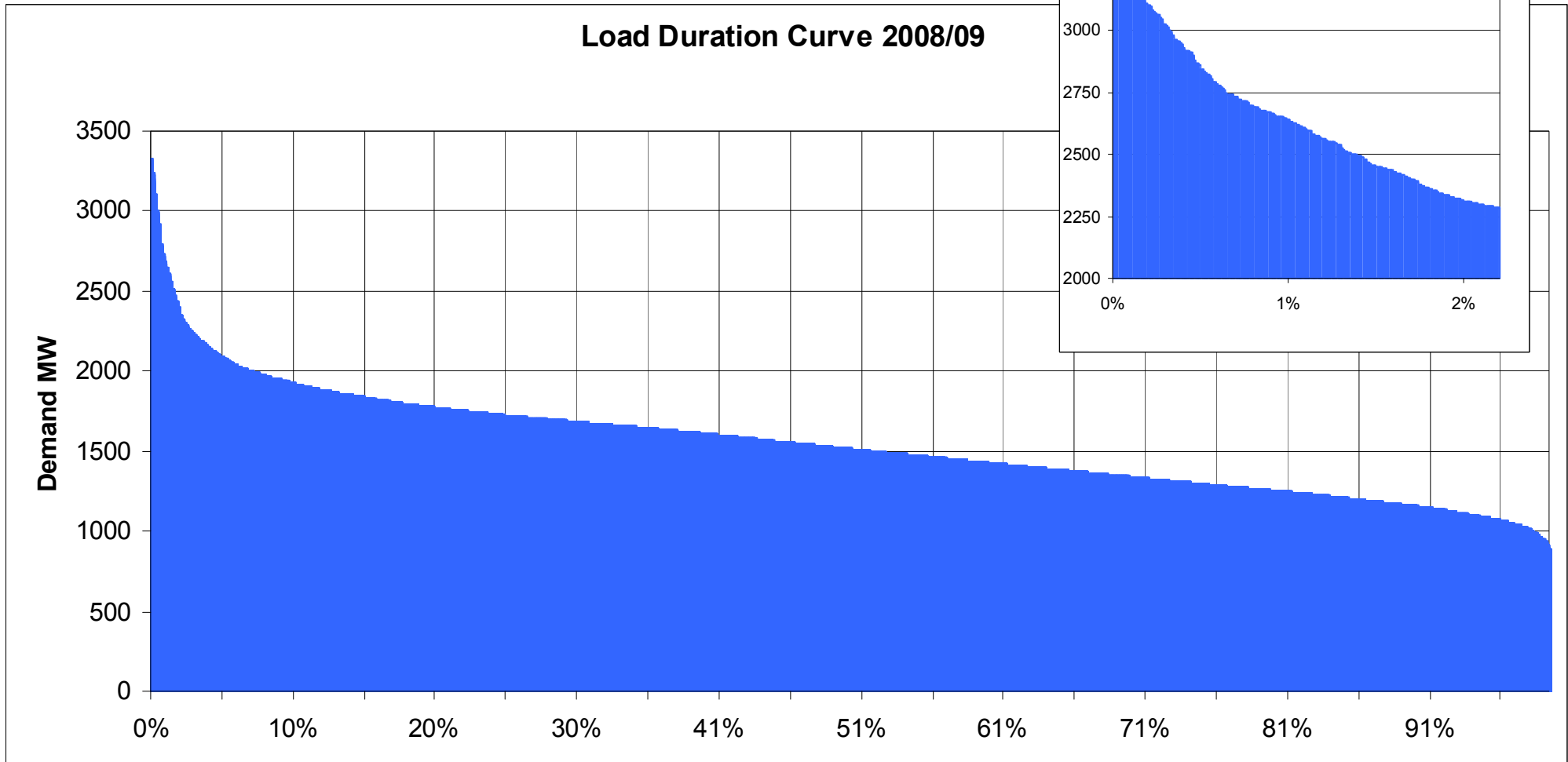
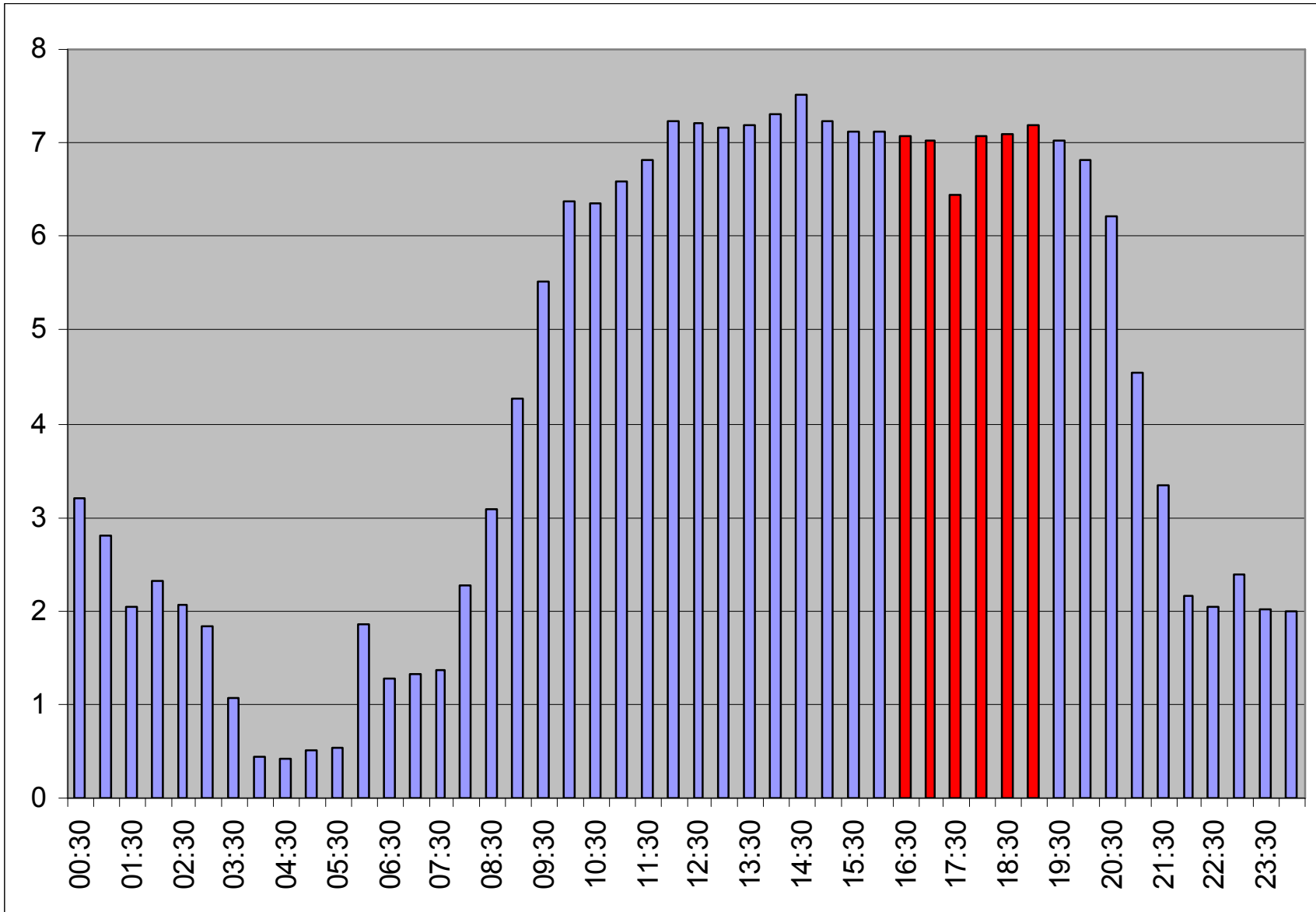


Peak demand graph

Below are graphs indicating the peak demand on the ETSA Utilities' distribution network and a comparison of the impact on customers using the Demand Management program.



Demand management comparison graph 1: No switching (red indicates switching period)



Demand management comparison graph 2: Switching (red indicates switching period)

